Role: QA Engineer / 2nd Line Support
Contract: Permanent
Location: Bank, London
Salary: Dependent on experience

THE COMPANY

We are a fast-growing technology company with offices in London and Manhattan, dealing with great clients across the globe.

Our product uses artificial intelligence techniques to capture data from unstructured documents such as pdf's, spreadsheets and emails.

Our parsing technology provides efficiencies and auditability to repetitive tasks which would normally require the time-consuming manual extraction of data.

As our parsing technology is being adopted by more large financial data, services and technology companies, we are creating a dedicated technical QA Engineer role to work closely with the development team to ensure that our product is the best it can be, as well as providing technical assistance in diagnosing and solving technical problems once the software is being used in production.

You'll need to show a strong aptitude for troubleshooting & problem solving, as you get to grips with a versatile software product that is designed to parse and extract complex financial data.

THE ROLE

The successful candidate will have a BSc or equivalent degree, or will be able to demonstrate industry experience that qualifies them to a similar level.

Essential Skills:

- Self-starting and eager to learn, with an interest in (and knowledge of) Windows and Linux.
- Experience in a coding language, preferably C#. Knowledge of SQL and PowerShell.
- Excellent communication skills, and the ability to work under pressure and to tight deadlines.

Desirable skills:

- Experience of working with any of: TestStack.White, Docker/Kubernetes, AWS/GCP/Azure.
- Knowledge of networking, security & certification, file transfer applications.
- Ability to learn and adapt – Semantic has a fast-moving and ever-evolving solution that endeavours to make use of the most cutting-edge technologies.

Responsibilities:

- Maintaining and extending our current automated testing solution. Organisation and planning of testing feature sets of the Semantic Extract product. Ad hoc manual testing of high priority or un-automatable aspects of the software.
- Updating colleagues and clients on the QA status of the product, through internal and external wikis, daily stand-ups, and whole-company meetings.
- Assisting the small development team with maintaining the product in the face of demanding clients and inputs by reacting quickly, diagnosing and fixing issues in live production environments.

Candidates should be able to start within four weeks and be eligible to work in the UK without visa sponsorship. This is a fantastic opportunity for someone looking to join a successful and supportive company that is committed to the training and development of its employees.

To apply for this role, please submit your CV along with a cover letter to:
https://semanticevolution.bamboohr.com/jobs/